



GENERAL INFORMATION

Plan Report ID Number: 20230927hix

Developer Name: Hixny

Product Name: Hixny HISP

Version Number: 1.0

Certified Health IT Product List (CHPL) ID(s): 15.07.05.3020.HIXN.01.02.1.230227

Developer Real World Testing Plan Page URL: <https://certifications.hixny.org/>

JUSTIFICATION FOR REAL WORLD TESTING APPROACH

We rely on Direct Trust’s annual interoperability testing to provide real world testing annually and we will continue to rely on that accreditation for the HISP. The interoperability testing relies upon all Direct Trust participants to send and receive messages with a confirmation response to ensure testing is accurate and legitimate. MDN’s are received for all messages sent, which act as a confirmation of a successfully delivered message. Other participants in the interoperability testing also report back to us successful MDN’s on their side as well when sending messages to us.

STANDARDS UPDATES

Standard (and version)	N/A
Updated certification criteria and associated product	
Health IT Module CHPL ID	15.07.05.3020.HIXN.01.02.1.230227
Method used for standard update	
Date of ONC ACB notification	
Date of customer notification (SVAP only)	
Conformance measure	
USCDI updated certification criteria (and USCDI version)	

MEASURES USED IN OVERALL APPROACH

Description of Measurement/Metric

Measurement/Metric	Description
Compliance with Direct Trust	Compliance with Direct Trust with their interoperability testing annually.

Associated Certification Criteria

Measurement/Metric	Associated Certification Criteria	Relied Upon Software (if applicable)
Compliance with Direct Trust	170.315 (h) (2): Direct Project, Edge Protocol and XDR/XDM	<ul style="list-style-type: none"> • Microsoft Exchange (Version 2013) • InterSystems HealthShare (Version 20.0.8620) • Direct Project (Version 1.2.0.45) <p>Intersystems is used to create a CCD/XML file which is then attached to an email which is sent out through Microsoft Exchange server to other HISP/DirectTrust participants. Direct Project is then used to leverage the certificates that Hixny has, as well as the certificates that are provided by other DirectTrust participants to encrypt the message prior to sending. If there is a certificate issue, the message will fail to send and/or be delivered successfully.</p>

Justification for Selected Measurement/Metric

Measurement/Metric	Justification
Compliance with Direct Trust	<p>We rely on Direct Trust’s annual interoperability testing to provide real world testing annually and we will continue to rely on that accreditation for the HISP. The interoperability testing relies upon all Direct Trust participants to send and receive messages with a confirmation response to ensure testing is accurate and legitimate. MDN’s are received for all messages sent, which act as a confirmation of a successfully delivered message. Other participants in the interoperability testing also report back to us successful MDN’s on their side as well when sending messages to us.</p> <p>In 2023 we achieved 100% send and receive rate with Hixny and other Direct participants using the above mentioned methodology.</p>

Care Setting(s)

Care Setting	Justification
Inpatient & Ambulatory	<p>The Hixny HISP Health IT supports customers sending and receiving Direct email messages from within ambulatory and inpatient settings and outside. These are the primary care settings for which our customers embed the Direct transport mechanism.</p>

Expected Outcomes

Measurement/Metric	Expected Outcomes
Compliance with Direct Trust	Hixny remains accredited & certified to Direct Trust.

SCHEDULE OF KEY MILESTONES

Key Milestone	Care Setting	Date/Timeframe
Hixny receives an email to conduct the interoperability test	Inpatient & Ambulatory	Before testing period (March 31, 2024)
Hixny conducts the test, troubleshoots any issues & submit finalized results	Inpatient & Ambulator	30 days (Apr 1- Apr 30, 2024)
Hixny receives an updated interoperability matrix	Inpatient & Ambulator	Halfway thru the testing period
Hixny receives an updated interoperability matrix	Inpatient & Ambulator	2 days prior to testing period deadline (Apr 25, 2024)
Hixny gets the acknowledgement confirming test is successful	Inpatient & Ambulator	10 days post testing period (May 10, 2024)
Submit Real World Testing results to ACB	Inpatient & Ambulator	Jan 15, 2025



ATTESTATION

Authorized Representative Name: Joel Ryba

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Authorized Representative Phone: 518-640-0040

Date:09/26/2023

Authorized Representative Signature:

A handwritten signature in blue ink, appearing to read 'Joel Ryba'.