

#### GENERAL INFORMATION

Plan Report ID Number: **20210929HIX**

Developer Name: **Hixny**

Product Name(s): **Hixny HISP**

Version Number(s): **1.0**

Certified Health IT: **Hixny**

Product List (CHPL) ID(s): **15.02.02.3020.A074.01.00.1.180808**

Developer Real World Testing Page URL: **certifications.hixny.org**

#### JUSTIFICATION FOR REAL WORLD TESTING APPROACH

We rely on Direct Trust's bi-annual interoperability testing to provide real world testing every 6 months and we will continue to rely on that accreditation for the HISP. The interoperability testing relies upon all Direct Trust participants to send and receive messages with a confirmation response to ensure testing is accurate and legitimate. MDN's are received for all messages sent, which act as a confirmation of a successfully delivered message. Other participants in the interoperability testing also report back to us successful MDN's on their side as well when sending messages to us.

#### MEASURES USED IN OVERALL APPROACH

##### DESCRIPTION OF MEASUREMENT/METRIC

*Describe the measure(s) that will be used to support the overall approach to Real World Testing.*

- Compliance with Direct Trust with their interoperability testing every 6 months.

##### ASSOCIATED CERTIFICATION CRITERIA

*List certification criteria associated with the measure and if updated to 2015 Edition Cures Update criteria.*

- 170.315 (h)(2): Direct Project, Edge Protocol, and XDR/XDM

##### JUSTIFICATION FOR SELECTED MEASUREMENT/METRIC

*Provide an explanation for the measurement/metric selected to conduct Real World Testing.*

- We rely on Direct Trust's bi-annual interoperability testing to provide real world testing every 6 months and we will continue to rely on that accreditation for the HISP. The interoperability testing relies upon all Direct Trust participants to send and receive messages with a confirmation response to ensure testing is accurate and legitimate. MDN's are received for all messages sent, which act as a confirmation of a successfully delivered message. Other participants in the interoperability testing also report back to us successful MDN's on their side as well when sending messages to us. By completing the routine Direct Trust testing, all members that are part of Direct Trust are interoperable.

## CARE SETTING(S)

Care Setting	Justification
Inpatient & Ambulatory	The Hixny HISP Health IT supports customers sending and receiving Direct email messages from within ambulatory and inpatient settings and outside. These are the primary care settings for which our customers embed the Direct transport mechanism.

## EXPECTED OUTCOMES

Hixny remains accredited & certified to Direct Trust.

## SCHEDULE OF KEY MILESTONES

Key Milestone	Care Setting	Date/Timeframe
Hixny receives an email to conduct the interoperability test	Inpatient & Ambulatory	1 day before testing period (Mar 31, 2022 & Sept 30, 2022)
Hixny conducts the test, troubleshoots any issues & submits finalized results	Inpatient & Ambulatory	30 days (Apr 1 - Apr 30, 2022) & (Oct 1 - Oct 31, 2022)
Hixny receives an updated interoperability matrix	Inpatient & Ambulatory	Halfway thru the testing period

		(Apr 15, 2022 & Oct 15, 2022)
Hixny receives an updated interoperability matrix	Inpatient & Ambulatory	2 days prior to testing period deadline (Apr 28, 2022 & Oct 29, 2022)
Hixny gets the acknowledgement confirming test is successful	Inpatient & Ambulatory	10 days post testing period (May 10, 2022 & Nov 10, 2022)
Submit Real World Testing results to ACB	Inpatient & Ambulatory	Jan 15, 2023

## ATTESTATION

This Real World Testing plan is complete with all required elements, including measures that address all certification criteria and care settings. All information in this plan is up to date and fully addresses the Health IT Developer's Real World Testing requirements.

Authorized Representative Name: **Joel Ryba**

Authorized Representative Email: **jryba@xchangeworx.com**

Authorized Representative Phone: **518-640-0040**

Authorized Representative Signature:



Date: **September 29, 2021**